

## **TERMS AND CONDITIONS:**

### **Reservations:**

- The booking request shall be made through the online booking form, email, phone or fax.
- Quinta das Buganvílias will inform you about the room availability for the intended period and the conditions necessary to finalise the booking confirmation.

### **Payments:**

- 1- The reservation is considered definitive only after the payment of a deposit (30% of the total) by bank transfer or PayPal. This payment must be made immediately after the confirmation of availability on the part of Quinta das Buganvílias. If this operation is not carried out within the following five days, the booking confirmation shall become invalid and be of no effect.
- 2- The remaining 70% shall be paid on check-out, using the means of payment most convenient for the client (cash, credit card or debit card).

### **Cancellation policy:**

- 1- Should it be necessary to cancel a reservation, this must be communicated in writing (email or fax) at least 30 days before check-in. The deposit will be returned, minus any transfer costs.
- 2- Cancellations less than 30 days before check-in imply the total loss of the deposit, there being no refund whatsoever.